sms_support

#	Project	FIR	Case #	Event ID	Hostname	Status	Priority	Subject	Assignee	Start date	Updated
1229	Windows					New	Normal			11/04/2025	11/04/2025 03:54 PM
1228	Windows					New	Normal	00000000		11/04/2025	11/04/2025 01:29 PM
1219	Elasticsearch					New	Normal	failed to retrieve password hash for reserved user		10/27/2025	10/27/2025 03:34 PM
1218	Elasticsearch					New	Normal	Job for elasticsearch_PUAT.service failed because a timeout was exceeded.		10/27/2025	10/27/2025 02:45 PM
1214	Elasticsearch					New	Normal	ERROR: unable to create temporary keystore		10/27/2025	10/27/2025 06:43 AM
1210	RabbitMQ					New	Normal	RabbitMQ Start failed		10/21/2025	10/21/2025 08:40 AM
1206	Linux					New	Normal	Linux Mint bluetooth with Z5 speaker		10/19/2025	10/19/2025 02:43 AM
1203	Linux					New	Normal	Access denied root login		10/16/2025	10/16/2025 07:14 AM
1195	Linux					New	Normal	error while loading shared libraries: libpcre.so.0: cannot open shared object file: No such file or directory		10/08/2025	10/08/2025 01:27 PM
1164	Windows					New	Normal	Configuration refresh failed with the following error	Man CHENG	09/06/2025	09/06/2025 11:54 AM
1163	Windows					New	Normal	The RPC server is unavailable. (Exception from HRESULT: 0x800706BA).		09/04/2025	09/03/2025 04:53 PM
1128	Linux					New	Normal	ssh: symbol lookup error: /lib64/libk5crypto.so.3: undefined symbol: EVP_KDF_ctrl, version OPENSSL_1_1_1b		07/30/2025	07/30/2025 10:47 AM
1121	DCS					New	Normal	An error was encountered while attempting to retrieve the next database value sequence		07/21/2025	07/21/2025 01:45 AM
1076	DCS					New	Normal	Quarantine directory space threshold is reached, please cleanup		06/16/2025	06/16/2025 07:25 AM
1075	Linux					New	Normal	[Almalinux] Failed to mount LV after expanded disk at VMware Workstation	Man CHENG	06/13/2025	06/12/2025 04:04 PM
931	Windows					New	Normal	Database connection error: Database Error: The database being connected to has a database version of 'Enterprise 10.96', and this application requires a database version of 'Enterprise 10.64'.		04/09/2025	04/09/2025 02:40 PM
918	Linux					New	Normal	This application requires Microsoft .NET version 4.7		03/30/2025	03/30/2025 02:03 PM
843	DCS					New	Normal	catalog not available		03/20/2025	03/20/2025 01:26 AM
833	DCS					New	Normal	sisips not loaded (kernel not supported)		03/13/2025	03/13/2025 05:43 AM
832	DCS					New	Normal	Anti-Malware Definition (AMD) not update		03/13/2025	03/13/2025 01:15 AM
708	Windows					New	Normal	Failed to restart the computer QPWSHYBK01 with the following error message: The system shutdown cannot be initiated because there are other users logged on to the computer.		12/25/2024	12/25/2024 08:49 AM

11/09/2025

#	Project	FIR	Case #	Event ID	Hostname	Status	Priority	Subject	Assignee	Start date	Updated
690	GNS3					New	Normal	Command rejected: An interface whose trunk encapsulation is "Auto" can not be configured to "trunk" mode.		12/08/2024	12/07/2024 04:14 PM
610	Linux					New	Normal	DB version too old [0.23], expected [0.24] for domain implicit_files!		11/04/2024	11/04/2024 09:22 AM
590	Windows					New	Normal	The process cannot access the file because it is being used by another process.		10/10/2024	10/10/2024 02:14 AM
589	Linux					New	Normal	RHEL 8, Cluster failover during network broken		10/09/2024	10/09/2024 04:11 PM
501	Windows					New	Normal	Change Wi-Fi MAC address in Windows 11		08/28/2024	08/28/2024 01:16 AM
301	Windows					New	Normal	Host is not communicating for more than 15 seconds.		07/01/2024	07/01/2024 12:54 AM
236	Windows					In Progress	Normal	winscp copying file fatally failed		06/14/2024	06/19/2024 02:38 PM

11/09/2025